Key Account Sales Manager

Company: Just In Coffee Group

Location: South West (with regional travel)

Employment: Full-time, Permanent

Working Hours: 40 hours per week, Monday-Friday (with flexibility for travel, events &

client meetings)

About Just In Coffee Group

Just In Coffee Group brings together several leading coffee brands serving every part of the UK coffee industry. With a strong focus on sustainability (B Corp Certified), ethical sourcing, and product innovation, we deliver high-quality solutions for trade and consumers across our portfolio of brands: Small Batch Roasting, Network Coffee, Padstow Coffee, Carbon Neutral Drinks, Headspace Drinks, and Henerz Brew.

Our commitment to quality, integrity, and environmental impact drives everything we do. As we continue to expand, we're looking for talented individuals who want to grow with us and make a meaningful contribution to a fast-moving, industry-leading organisation.

Role Overview

We're seeking a **driven**, **proactive Key Account Sales Manager** to accelerate our growth by winning, managing, and nurturing trade and wholesale accounts. This is a high-impact role where you will shape the company's future success by expanding our customer base, strengthening relationships, and increasing our brand presence across the South West and beyond.

Key Responsibilities

- Identify, target, and secure new trade and wholesale customers (cafés, restaurants, hotels, bars, offices, and independent retailers)
- Manage and grow existing key accounts to ensure exceptional service, retention, and repeat business
- Develop tailored commercial proposals, quotations, and pricing strategies for prospective clients
- Represent our brands at client meetings, tastings, exhibitions, and industry events

- Work collaboratively with production, marketing, and customer service teams to deliver seamless customer experiences
- Track sales performance, maintain CRM accuracy, and prepare monthly/quarterly reports
- Contribute to and support wider business growth initiatives

What We're Looking For

- Proven B2B sales experience (ideally within coffee, food & beverage, hospitality, or FMCG)
- Strong relationship-building, negotiation, and closing skills
- A self-starter with a hunter mentality and a passion for hitting and exceeding commercial targets
- Confident communicator with polished presentation abilities
- Highly organised, adaptable, and comfortable in a fast-paced, scaling business
- Full UK driving licence and willingness to travel across the region

Why Join Us?

- Competitive salary + uncapped commission structure
- **Full-time stability** with opportunities to take ownership of a growing sales territory
- Excellent opportunities for career progression as the group continues to scale (leadership pathways, brand specialisms, national roles)
- Friendly, collaborative team culture within a certified B Corp company committed to people and planet
- Staff discounts across all brands and early access to new product launches
- Flexible working autonomy to manage your territory, diary, and client visits
- Training & development opportunities including product training, industry learning, and professional development support
- Company laptop, phone, and mileage allowance
- Paid holiday entitlement plus company wellbeing initiatives

Ready to Join Us?

If you're passionate about great coffee, motivated by building long-lasting customer relationships, and ready to play a pivotal role in the growth of a dynamic UK coffee group, we'd love to hear from you.